

Connecting with Members During Quarantine

ShelbyNext Membership includes several features to help you connect with your church community during this pandemic.

While we may be physically confined to the four walls of our homes, our ability to minister can extend way beyond. Here are some ways you might use ShelbyNext Membership Interactions, Workflows and Forms to continue to care for your church body.

Checking on those AT RISK (using Interactions to track outreach opportunities)

- Create an **Interaction Type** for your Care Team or similar type contacts in **Settings / Interactions**.
- Create a team committed to contacting those who live alone or who are at increased risk during this crisis.
- Assign **Interactions** to team members to check up on those they have been assigned. Set short completion dates and check the box to be notified upon completion.
- Occasionally check the **Outstanding Interactions** for those needing to be completed.

ACTION *

Care Team Visit ▼

ASSIGN TO *

Bill Ballou

Choose a name from the suggestion list.

PERSON *

George Washington

Choose a name from the suggestion list.

INTERACTION INSTRUCTIONS *

Check on George. He is in the high-risk group for COVID-19 and lives alone.

TO BE COMPLETED BY

04/17/2020

NOTIFY ME ON COMPLETION

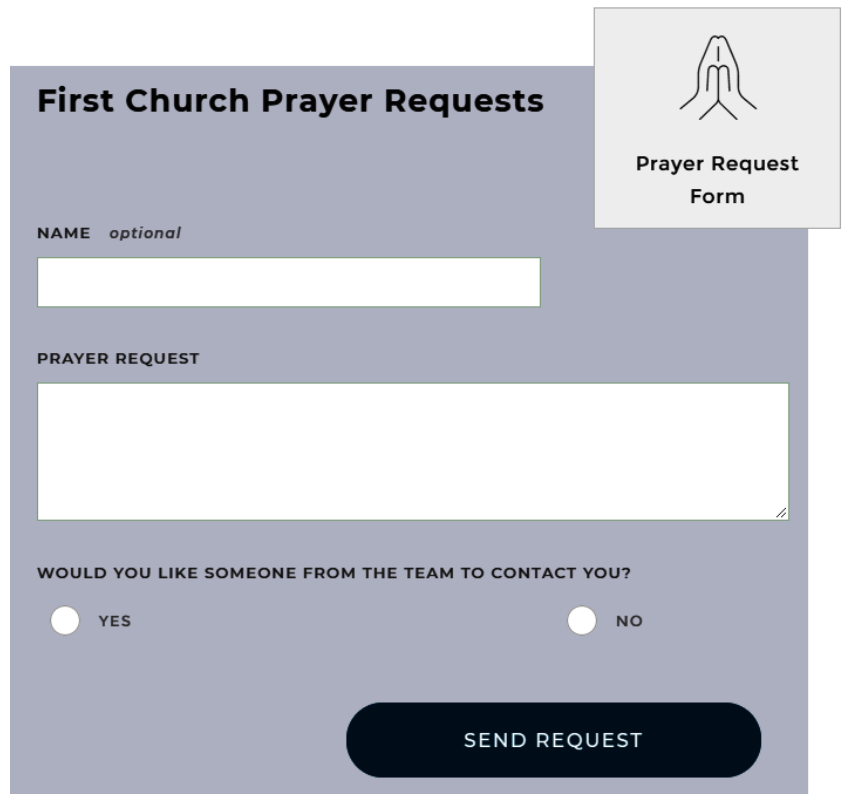
SAVE

[Watch an overview of Interactions](#)

Taking Prayer Requests using Forms and Email

- Create a new Form using the **Prayer Request** template.
- Create an Email in the **Form Properties (EMAIL tab)** to send to the Prayer Team with information mapped from the form.

(you might decide to create an email group if many people need to receive these requests).



First Church Prayer Requests

NAME *optional*

PRAYER REQUEST

WOULD YOU LIKE SOMEONE FROM THE TEAM TO CONTACT YOU?

YES NO

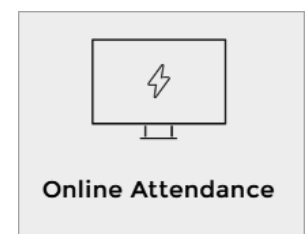
SEND REQUEST

- If you would like to use **Workflows** and **Interactions**: (as an additional option)
 - You will need to replace the provided “name” field with the “Person’s Name” field from the **Contact Info** section of fields. **Note:** If the name is optional, then there will be no Interaction without a name entered.
 - In Membership create a new **Workflow**.
 - You can then use the **TRIGGER** for **Form Submission**. Select your Prayer Request form and connect the Person’s Name field to **Full Name** in your database.
 - The Workflow **ACTION** can be an **Interaction** assigned to your appropriate follow up team member.

[Watch an overview of using Forms](#)

Taking Worship Attendance for Streaming Services using Forms

Engage and shepherd your online service participants with a simple form to capture attendance and even online donations.



[Watch a full walkthrough of this process](#)